

Data protection information in accordance with Section 13 and 14 GDPR

With the following information, we wish to provide you with an overview of the personal data processed by us, and your rights in accordance with data protection law.

1. Responsible party for data processing and contact details of data protection officer

cab Produkttechnik GmbH & Co KG, Wilhelm-Schickard-Str. 14, 76131 Karlsruhe, Germany;
Tel.: +49 721 6626 0; Fax: +49 721 6626 129; Email: info@cab.de

Data protection officer: Contact via email at datenschutzanfragen@xdsb.de or via our postal address for the attention of „der Datenschutzbeauftragte“ (data protection officer).

2. What are the sources of the personal data?

We process personal data received as a result of business relationships (with customers or suppliers) or inquiries addressed to our company. We generally receive this data directly from the contractual or inquiring party. However, personal data may also be obtained from public sources (e.g. commercial registers), provided that the processing of this data is permitted. Data may also be legally shared with us by other companies. Depending on the individual case, we may also store our own information alongside this data (e.g. within the context of an ongoing business relationship).

Depending on the individual case, this may include master data (e.g. name, address), contact details (e.g. telephone number, email address), contractual and invoicing information for the purpose of fulfilling our contractual obligations, or necessary data for processing an inquiry, including data concerning credit history, advertising and sales data and other data in comparable categories.

3. For what purpose and on what legal basis is personal data processed?

We process personal data in compliance with the data protection laws, particularly the General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG).

a.) Within the scope of fulfilling a contract or implementing pre-contractual measures (Section 6 (1) Paragraph 1 Page 1 (b) GDPR)

We primarily process personal data for the purpose of fulfilling contractual obligations and to deliver the associated services, or within the scope of corresponding pre-contractual activities (e.g. contract negotiations, submitting quotations). The actual purposes of data processing are based on the respective service or product with which the business relationship or pre-contractual activities are concerned.

b.) Within the scope of a legal obligation (Section 6 Paragraph 1 Page 1 (c) GDPR)

In many situations, we are obligated to collect certain personal data from you and to forward it to or make it available to (usually public) offices for legal reasons.

For example, we may provide the required personal data to financial authorities for the purpose of tax calculation in accordance with the relevant legal regulations.

c) Within the scope of balancing of interests (Section 6 Paragraph 1 Page 1 (f) GDPR)

We also collect and process personal data for the purpose of discerning legitimate interests in the following situations:

- Processing general inquiries about our products and services
- Checking credit history via a credit agency to assess the risk of failure in a business relationship
- Advertising or market research
- Video surveillance to exert domiciliary rights on our company premises
- Asserting legal claims and defense in the event of a legal dispute
- Ensuring IT operations and IT security
- Measures to ensure the security of buildings and equipment (e.g. access authorization)
- Measures to improve our internal business processes and for purposes of product optimization

d.) Within the scope of obtained consent (Section 6 Paragraph 1 Page 1 (a) GDPR)

In some situations, the processing of your personal data is not strictly necessary and is only permitted with your consent. In these cases, we will make you aware of this fact, in particular of the fact that your consent is given voluntarily and that you have the right to revoke your consent at any time with effect for the future.

This may apply to

- the processing of certain data via our website (see privacy statement on our website)
- certain advertising situations (with consent, if legally required)

4. Recipients of personal data

As a rule, we ensure that your data is only accessed by offices who require it (“need to know” principle), i.e. who need access to this data for the fulfillment of a contractual or legal obligation.

This may also include service providers and vicarious agents who are acting on behalf of the company and/or are obligated to process your data confidentially.

In certain situations, we may share your personal data with

- public offices (e.g. financial authorities), if we are legally obligated so to do,
- other companies, within the scope of the contractual relationship, within the scope of balancing of interests or as a result of your consent. According to the individual case, depending on the business relationship or order, this may include the companies we work with, logistics partners, marketing service providers, credit agencies, banks, tax consultants or lawyers.

5. Is data transferred to third countries or international organizations?

We may transfer personal data to offices in states outside the European Union (“third countries”) if it is required for the purpose of conducting the business relationship, if it is legally required, or if you have given us your consent to do so.

In certain situations, we may choose to use service providers who are based in a third country, or who use other service providers who may be based in a third country.

The transfer of data to a third country is permitted in accordance with Section 45 GDPR if the European Commission has determined that the third country in question has an adequate level of protection. If no such decision has been made, the transfer of data to a third country is permitted if the data controller has taken suitable protective measures (e.g. standard data protection clauses issued by the European Commission) and the data subject has legally-enforceable rights and effective judicial remedies available to them (Section 46 GDPR).

We only work with offices in third countries that meet the above criteria.

6. Duration of data storage

We will process and store your personal data for as long as it is required for the fulfillment of our contractual and legal obligations. If the storage of personal data is no longer required to fulfill these obligations, the data will be deleted, unless there are legal reasons for continuing to store it, such as storage obligations under commercial and tax law, as defined by the German Fiscal Code and Commercial Code (6 or 10 years), and the retention of evidence within the scope of legal statutes of limitations.

7. Rights of the data subject

You have the following rights regarding your personal data:

- Right of access
- Right to rectification or erasure
- Right to restriction of processing
- Right to object to processing
- Right to data portability

You also have the right to lodge a complaint to a data protection supervisory authority about our processing of your personal data.

You also have the option of contacting our company data protection officer (also confidentially).

If you have given us your consent (Section 6 Paragraph 1 Page 1 (a) GDPR), then you may withdraw it at any time for the future.

If the processing of your personal data is not in your interests (Section 6 Paragraph 1 Page 1 f GDPR), then you can object to the processing. If you exercise such an objection, please state the reasons we are no longer permitted to process your personal data. If your reasoning is justified we will investigate the situation and either cease or amend processing your data or give compelling legitimate grounds on the basis of which we will continue processing your data.

You can object to the processing of your personal data for the purposes of publicity at any time.

8. Obligation to provide data

Within the scope of fulfilling or initiating a contract, you must provide the personal data that is required for the fulfillment of the contract or the implementation of pre-contractual measures, and the associated obligations. Furthermore, you must provide the personal data that we are legally obligated to collect. Without the provision of this data, we will not be able to enter into or fulfill a contract with you.

If data is collected on the basis of your consent, this data is provided by you voluntarily and is not obligatory. Without your consent, however, we will not be able to provide the services for which the processing of your data is required. After granting your consent, you may revoke it at any time with effect for the future.

9. Does automated decision-making or profiling take place?

No.